

Certificate

A'ND

International Certification Registrar

ASSISTT REHBERLIK VE MUSTERI HIZMETLERI ANONIM SIRKETI

KOZYATAGI MAH. KEREMBEY SK. NO:2 /1/1 KADIKOY ISTANBUL

A'ND certify that the system and processes of the above Organization have been assessed and found in accordance With the requirements of the Customer Contact Centers System Standard detailed below.

ISO 18295-2:2017

Scope

PRESENTATION OF CALL CENTER SERVICES

Certificate No : MI-18295/03/2021

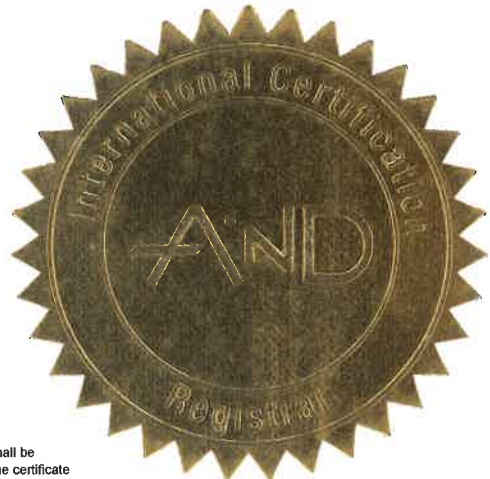
Date of Initial Registration : 18 December 2023

Expiry Date : 17 December 2026

This document is valid between 18.12.2023–17.12.2024



Director



This certificate is intellectual property of A'ND Uluslararası Den. ve Göz. Hizmetleri A.Ş. and can be maintained through at least once a year surveillance, period of this certificate is totally 3 years. If you can not maintain the certification, this certificate shall be returned to A'ND. The validity status of the certificate can be checked from the Türkak Document Validation System with your QR code on the certificate. Revision Information: 03 Renewal auditon certificate validation date is extended. Revision Date: 21.12.2023

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