

Certificate

A'ND

International Certification Registrar

ASSISTT REHBERLIK VE MUSTERI HIZMETLERI ANONIM SIRKETI

KOZYATAGI MAH. KEREMBAY SK. NO:2 /1/1 KADIKOY İSTANBUL

A'ND certify that the system and processes of the above Organization have been assessed and found in accordance With the requirements of the Customer Contact Centers System Standard detailed below.

ISO 18295-1:2017

Scope

PRESENTATION OF CALL CENTER SERVICES

Certificate No. : MI-18295/01/2020

Date of Initial Registration : 18 December 2023

Expiry Date : 17 December 2026

This document is valid between 18.12.2023–17.12.2024



Director



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